

Carrer Rosselló, 214, Esc. A, 1r 1a  
08008 Barcelona

## File identification

Resolution of the rights protection procedure no. PT 38/2020, urged by Mr. (...) against the General Directorate of the Police.

## Background

1.- On 25/08/2020 the Catalan Data Protection Authority received a letter from Mr. (...) (hereinafter, the person making the claim), represented by Mr. (...), for which he made a claim for the alleged neglect of the right of cancellation, which he had previously exercised before the General Directorate of the Police (hereinafter, DGP) of Department of the Interior. Specifically, the claimant requested that his personal data be deleted from the Natural Persons Police Information System (SIP PF) file of the Generalitat de Catalunya.

2.- By means of a letter dated 09/18/2020 - which was received on 09/28/2020 - Mr. (...) so that, within 10 working days from the day following the receipt of the letter, he would certify that he was representing the person making the claim.

3.- Subsequently, specifically, on 15/10/2020, a response was received to the Authority's request of 18/09/2020, along with which various documentation was included, including the accreditation of the requested representation.

4.- In accordance with article 117 of Royal Decree 1720/2007, of December 21, which approves the Regulation for the implementation of Organic Law 15/1999, of December 13, on data protection of personal nature (hereafter, RLOPD and LOPD, respectively), by means of official notice dated 12/16/2020 the claim was transferred to the DGP, so that within 15 days, counters from day following its receipt, formulate the allegations it deems relevant.

5.- In response to the aforementioned office, the DGP formulated allegations by means of a letter dated 12/29/2020, in which he stated the following:

- That the person claiming requested the cancellation of their data before the DGP, on 17/01/2020, relating to *"police proceedings no. (...) instructed by a complaint for robbery with force"*.
- That, on 01/07/2020, the DGP sent a request for amendment or improvement of the request to the person claiming, by which he was asked to certify the final file corresponding to police proceedings no. (...).
- That, despite having no response to your request, a second evaluation of the file was made and on 10/12/2020, the general director of the Police issued a resolution agreeing to the effective cancellation of the data of the claimant recorded in the files of the SIP area in relation to the proceedings referred to above.
- That the resolution was sent to the interested person at the address indicated for the purpose of notification

Carrer Rosselló, 214, Esc. A, 1r 1a  
08008 Barcelona

The DGP provided various documentation, in particular, a copy of the cancellation request, of the supporting documentation provided, of the request for amendment sent, of the issued resolution, of the notification, but it is not credited having effectively notified the claimant of the estimated resolution.

## Fundamentals of Law

1.- The director of the Catalan Data Protection Authority is competent to resolve this procedure, in accordance with articles 5.b) and 8.2.b) of Law 32/2010, of October 1, of the Catalan Data Protection Authority.

2.- At the time when this resolution is issued, the personal data that were the subject of treatment by the DGP and to which the request for cancellation was referred to, would be application of Directive (EU) 2016/680, of the European Parliament and of the Council, of 27/4, relating to the protection of natural persons with regard to the processing of personal data by the competent authority for the purposes of prevention, investigation, detection or prosecution of criminal offenses or execution of criminal sanctions, and the free circulation of this data, in accordance with what is established in its article 1. In this respect, it should be emphasized that said Directive, has not been transposed into national internal law within the deadline for that purpose (05/06/2018), but transitional provision 4a of Organic Law 3/2018, of December 5, on the protection of personal data and guarantee of digital rights (LOPDGDD), also in force at the time of issuing this resolution, provides that the data treatments that are subject to this Directive will continue to be governed by the LOPD, and in particular by article 22, and its development provisions, until the rule that transposes the Spanish law what the aforementioned directive provides.

Therefore, in accordance with what has been stated, this resolution is issued in accordance with the provisions of the LOPD and the RLOPD, as these are the rules applicable both at this time and also at the time when it was exercise the right of cancellation (17/01/2020) which is the object of the claim here.

3.- In accordance with the above, firstly, it is necessary to refer to article 16 of the LOPD, which in relation to the right of cancellation determined the following:

- "1. The person responsible for the treatment has the obligation to make effective the right of rectification or cancellation of the interested party within ten days.*
- 2. The personal data whose treatment does not comply with the provisions of this Law must be rectified or cancelled, where appropriate, and, in particular, when these data are inaccurate or incomplete.*
- 3. The cancellation leads to the blocking of the data, and they must only be kept at the disposal of public administrations, judges and courts, for the attention of the possible responsibilities arising from*

*treatment, during the limitation period of these responsibilities.*

*Completion of this term, the deletion must proceed.*

*4. If the rectified or canceled data have been previously communicated, the data controller must notify the rectification or*

*cancellation carried out to whom they have been communicated, in the event that the latter maintains the treatment, which must also proceed with the cancellation.*

*5. Personal data must be kept for the periods provided for in the applicable provisions or, where applicable, the contractual relationships between the person or entity responsible for the treatment and the interested party."*

For its part, article 31.2 of Royal Decree 1720/2007, of December 21, which approves the Regulation for the development of the LOPD (hereafter, RLOPD), provides the following regarding the right of cancellation :

*"2. Exercising the right of cancellation results in the deletion of data that is inadequate or excessive, without prejudice to the blocking duty in accordance with these Regulations. (...)"*

Article 32 of the RLOPD, sections 1 and 2, determines the following:

*"1. (...) In the cancellation request, the interested party must indicate which data he is referring to, and must provide the documentation to justify this, if applicable.*

*2. The person in charge of the file must decide on the request for rectification or cancellation within a maximum period of ten days from the receipt of the request. After the deadline has passed without an express response to the request, the interested party can file the claim provided for in article 18 of Organic Law 15/1999, of December 13.*

*In the event that it does not have the personal data of the affected person, it must also be communicated within the same period."*

Given that the right that is the subject of this resolution refers to a treatment carried out by the forces and security forces, it is necessary to refer to the specific regulation for these cases provided for in articles 22.4 and 23, sections 1 and 3, of the LOPD, which determine the following:

*"Article 22. Files of the Security Forces and Bodies.*

*(...) 4. The personal data recorded for police purposes must be canceled when they are not necessary for the investigations that have motivated their storage.*

*For these purposes, the age of the affected person and the nature of the data stored, the need to keep the data until the conclusion of a specific investigation or procedure, the*

*final judicial decision, especially acquittal, pardon, rehabilitation and limitation of liability.*

*Article 23. Exceptions to the rights of access, rectification and cancellation*

*1. Those responsible for the files that contain the data referred to in sections 2, 3 and 4 of the previous article may refuse access, rectification or cancellation depending on the dangers that may arise for the defense of the State or public security, the protection of the rights and freedoms of third parties or the needs of the investigations being carried out. (...)*

*3. The affected person who is denied, in whole or in part, the exercise of the rights mentioned in the previous sections can bring this to the attention of the director of the Data Protection Agency or the competent body of each autonomous community in the case of files maintained by the police forces of these communities, or by the autonomous tax administrations, which must make sure of the origin or impropriety of the denial."*

In line with the above, article 16.1 of Law 32/2010 provides:

*"1. Interested persons who are denied, in part or in full, the exercise of their rights of access, rectification, cancellation or opposition, or who may understand that their request has been rejected due to the fact that it has not been resolved within the established deadline, they can submit a claim to the Catalan Data Protection Authority."*

4.- In accordance with the precepts referred to above, it is necessary to analyze whether the DGP has resolved and notified the right of cancellation exercised by the person here claiming within the period provided for in the regulations that apply in this specific case, since, precisely, the reason for the complaint of the person who started the present procedure for the protection of rights was the fact of not having obtained a response within the period provided for the purpose.

With regard to the alleged neglect of the right that is the object of the claim, it is proven that on 17/01/2020, the person making the claim presented in the entry register of the General Directorate of the Police (hereinafter, DGP ) of the Department of the Interior, a letter through which he exercised the right to cancel his personal data that appeared in the SIP PF file relating to police proceedings no.

(...) (complaint for robbery with force).

In accordance with articles 16 of the LOPD and 32 of the RLOPD, the DGP had to resolve and notify the cancellation request within a maximum period of ten days from the date of receipt of the request .

In relation to the term, it should be borne in mind that in accordance with article 21.3 b) of Law 39/2015, of October 1, on the common administrative procedure of the administrations

public authorities (hereinafter, LPAC) and article 41.7 of Law 26/2010, of August 3, on the legal regime and procedure of the public administrations of Catalonia (hereinafter, LRJPCat), on the one hand, the calculation of the maximum term in procedures initiated at the instance of a party - as happens in this case - starts from the date on which the request was entered in the register of the competent body for its processing. And on the other hand, that the maximum term is for resolving and notifying (article 21 of the LPAC), so that before the end of this term the resolution must have been notified, or at least the duly accredited notification attempt (art. 40.4 LPAC).

Well, according to the proceedings, on 17/01/2020, the claimant made the request to exercise the right. The deadline to resolve and notify this resolution ended on 01/30/2020. However, the DGP did not rule on the cancellation request until 10/12/2020, that is to say, well past the resolution deadline provided for that purpose, so it can be concluded that the DGP resolved extemporaneously.

Consequently, since the claim was based on the lack of response to the request to exercise the right of cancellation, it must be declared that the DGP did not resolve and notify within the deadline the said request submitted by the affected person

5.- With regard to the substance of the claim, it should be borne in mind that the DGP has agreed to consider the request for the cancellation of personal data presented by the person making the claim, as can be seen from the letter of response from the DGP and the copy of the resolution provided by the DGP to this Authority on 12/29/2020. It is worth saying, however, as indicated in the fifth antecedent of this letter, that among the documentation provided by the DGP there is no document certifying the notification of the estimated resolution of your request to the person here claiming. This is why the Authority has not been able to verify that this notification has been carried out effectively.

In accordance with the above, it is necessary to require the claimed entity so that within 10 days, counting from the day after the notification of this resolution, it facilitates (or accredits to have facilitated) the claimant copy of the estimated resolution of your request to cancel personal data, and within this same period report to the Authority that you have done so.

For all the above,

RESOLVED

1. Declare extemporaneous the resolution of the DGP dated 10/12/2020, by which the request for cancellation of personal data made by Mr. (...).
2. Declare that the DGP has satisfied the claimant's right to cancel personal data, conditioning this pronouncement to which the DGP accredits before

Carrer Rosselló, 214, Esc. A, 1r 1a  
08008 Barcelona

this Authority the notification of the resolution to the claimant within the term indicated in the 5th legal basis.

3. Notify this resolution to the General Directorate of the Police and to the person making the claim.

4. Order the publication of the Resolution on the Authority's website (apdcat.gencat.cat), in accordance with article 17 of Law 32/2010, of October 1.

Against this resolution, which puts an end to the administrative process in accordance with articles 26.2 of Law 32/2010, of October 1, of the Catalan Data Protection Authority and 14.3 of Decree 48/2003, of 20 February, by which the Statute of the Catalan Data Protection Agency is approved, the interested parties can file, as an option, an appeal for reinstatement before the director of the Catalan Data Protection Authority, in the period of one month from the day after its notification, in accordance with the provisions of article 123 et seq. of the LPAC or to directly file an administrative contentious appeal before the administrative contentious courts of Barcelona, in the period of two months from the day after its notification, in accordance with articles 8, 14 and 46 of Law 29/1998, of July 13, regulating administrative contentious jurisdiction.

Likewise, the interested parties may file any other appeal they deem appropriate for the defense of their interests.

The director,