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RESOLUTION of the rights protection procedure no. PT 4/2020, urged by Mr. (...), against the General Directorate of the Police

Background

- 1.- On 17/01/2020 the Catalan Data Protection Authority received a letter from Mr. (...), for which he made a claim for the alleged neglect of the right of cancellation, which he had previously exercised before the General Directorate of the Police (hereinafter, DGP). Specifically, the claimant requested that his personal data be deleted from the Generalitat Police Information System (SIP PF) file, relating to the following police proceedings:
- Police proceedings no.(...), which resulted in execution no.(...) of the Criminal Court (...) of Barcelona.

Also, the interested person requested to cancel his personal data related to certificate no. (...)processed by the Civil Guard, and provided documentation relating to the legal case derived from certificate no(...), also processed by the Civil Guard.

The claimant was specifically complaining about the DGP's lack of response to his request for cancellation, which he had made through a letter submitted on 05/11/2019 to the Registry of the Department of the Interior of the Generalitat of Catalonia, and of which he provided a copy.

- 2.- In accordance with article 117 of Royal Decree 1720/2007, of December 21, which approves the Regulation implementing Organic Law 15/1999, of December 13, on data protection of personal nature (hereafter, RLOPD and LOPD, respectively), by means of an official letter dated 06/26/2019, the claim was transferred to the DGP, so that within 15 days it could formulate the allegations that I thought relevant.
- 3.- The DGP made allegations by means of a letter dated 04/02/2019, in which it set out, in summary, the following:
- That "on November 5, 2019, Mr. (...) requested the cancellation of personal data related to the arrest on (...), with police report no. . (...). He also provided documentation relating to the certificate no(...) of the Civil Guard, although he did not mention it in the application."
- That "on January 15, 2020, the Director General of the Police issues a resolution in which he agrees to make effective the cancellation of the personal data recorded in the files of the SIP area requested and contained therein."





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- That "as for police report no. (...)and the certificate (...) of the Civil Guard, you are informed in the Resolution that you will have to contact the body or person responsible for the automated files that contain this data"
- That "the resolution was sent to the interested party at the address indicated for the purposes of the notification"

The claimed entity provided together with its allegations, a copy of the resolution of the Director General of the Police, dated 15/01/2020, by which the deletion request made by the person here claiming is estimated, with the exception of the data related to the Civil Guard attestations, numbers (...) and (...), and a copy of the notification of the aforementioned decision to delete personal data, dated 22/01/2020.

Fundamentals of Law

- 1.- The Director of the Catalan Data Protection Authority is competent to resolve this procedure, in accordance with articles 5.b) and 8.2.b) of Law 32/2010, of October 1, of the Catalan Data Protection Authority.
- 2.- At the time the person making the claim here made the request to exercise their right of cancellation, the personal data referred to in the request were of application of Directive (EU) 2016/680, of the European Parliament and of the Council, of 27/4, relating to the protection of natural persons with regard to the processing of personal data by the competent authority for prevention purposes, investigation, detection or prosecution of criminal offenses or execution of criminal sanctions, and the free circulation of this data (Directive (EU) 2016/680), in accordance with the provisions of its article 1, which provides in its article 16 the right of deletion, which replaces the previous right of cancellation.

At the level of internal law, Organic Law 3/2018, of December 5, on the Protection of Personal Data and Digital Rights Guarantee (LOPDGDD), which repealed Organic Law 15/1999, of December 13, was already fully applicable. of personal data protection (LOPD). However, with regard to data processing that is subject to Directive (EU) 2016/680, it should be noted that transitional provision 4a of the LOPDGDD provides that these will continue to be governed by the LOPD, and in particular by article 22, and its development provisions, until the rule that transposes into Spanish law what the aforementioned Directive provides comes into force. In this regard, it should be indicated that when article 16.2 of Directive (EU) 2016/680 foresees that the Member States will demand from the data controller the deletion of personal data "without undue delay" and the right of the interested parties to obtain the responsible for processing the deletion of personal data, compliance with this requirement must be understood as fulfilled in the terms established in article 16.1 of the LOPD, on the right of rectification and cancellation, which establishes that the person responsible for the treatment has the obligation to make effective the right of rectification or cancellation of the interested party within ten days.





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- 3.- Article 16 of the LOPD, relating to the right of cancellation, determines the following:
- "1. The person responsible for the treatment has the obligation to make effective the right of rectification or cancellation of the interested party within ten days.
- 2. The personal data whose treatment does not comply with the provisions of this Law must be rectified or cancelled, where appropriate, and, in particular, when these data are inaccurate or incomplete.
- 3. The cancellation results in the blocking of the data, and they must only be kept at the disposal of public administrations, judges and courts, for the attention of the possible responsibilities arising from the treatment, during the term of prescription of these responsibilities. Completion of this term, the deletion must proceed.
- 4. If the rectified or canceled data has been previously communicated, the person in charge of the treatment must notify the person to whom they were communicated of the rectification or cancellation, in the event that the latter maintains the treatment, who must also proceed to cancellation.
- 5. Personal data must be kept for the periods provided for in the applicable provisions or, where applicable, the contractual relationships between the person or entity responsible for the treatment and the interested party."

For its part, article 31.2 of the RLOPD, provides the following:

"2. Exercising the right of cancellation results in the deletion of data that is inadequate or excessive, without prejudice to the blocking duty in accordance with these Regulations. (...)"

Article 32 of the RLOPD, sections 1 and 2, determines the following:

"1. (...)

In the cancellation request, the interested party must indicate which data they are referring to, and must provide the documentation that justifies it, if applicable.

2. The person in charge of the file must decide on the request for rectification or cancellation within a maximum period of ten days from the receipt of the request. After the deadline has passed without an express response to the request, the interested party can file the claim provided for in article 18 of Organic Law 15/1999, of December 13.

In the event that it does not have the personal data of the affected person, it must also be communicated within the same period."

Given that the right subject to this resolution refers to a treatment carried out by the security forces, it is necessary to refer to the specific regulation for these cases provided for in articles 22.4 and 23.1 of the LOPD, which determine the following:

"Article 22. Files of the Security Forces and Bodies.





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(...) 4. The personal data recorded for police purposes must be canceled when they are not necessary for the investigations that have motivated their storage.

For these purposes, the age of the affected person and the nature of the data stored, the need to keep the data until the conclusion of an investigation or a specific procedure, the final judicial decision, especially acquittal, pardon, rehabilitation and limitation of liability.

Article 23. Exceptions to the rights of access, rectification and cancellation

1. Those responsible for the files that contain the data referred to in sections 2, 3 and 4 of the previous article may deny access, rectification or cancellation depending on the dangers that may arise for the defense of the State or public security, the protection of the rights and freedoms of third parties or the needs of the investigations being carried out. (...)"

On the other hand, article 18 of the LOPD, regarding the protection of the rights of access, rectification, opposition and cancellation, establishes the following in its sections 1 and 2:

- "1. Actions contrary to the provisions of this Law may be the subject of a claim by the interested parties before the Data Protection Agency, in the manner determined by regulation.
- 2. The interested party who is denied, in whole or in part, the exercise of the rights of opposition, access, rectification or cancellation, may bring this to the attention of the Data Protection Agency or, where applicable, of the competent body of each autonomous community, which must make sure of the validity or inadmissibility of the refusal."

In line with the above, article 16.1 of Law 32/2010, of the Catalan Data Protection Authority, provides the following:

- "1. Interested persons who are denied, in part or in full, the exercise of their rights of access, rectification, cancellation or opposition, or who may understand that their request has been rejected due to the fact that it has not been resolved within the established deadline, they can submit a claim to the Catalan Data Protection Authority."
- 4.- Having explained the applicable regulatory framework, it is then necessary to analyze whether the DGP has resolved and notified, within the period provided for by the applicable regulations, the right of cancellation exercised by the person making the claim, since precisely the reason for the complaint of the person who initiated the present procedure for the protection of rights was the fact of not having obtained a response within the period provided for the purpose.

In this regard, it is certified that on 05/11/2019 it was entered in the Registry from the Department of the Interior of the Generalitat of Catalonia a letter from the person here claiming, through which he exercised his right of cancellation with respect to personal data recorded in the files of the SIP area.





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In accordance with articles 16 LOPD and 32 RLOPD, the DGP had to resolve and notify the request for cancellation within a maximum period of ten days from the date of receipt of the request.

In relation to the question of the term, it should be borne in mind that in accordance with article 21.3 b) of Law 39/2015, of October 1, on the common administrative procedure of public administrations (hereinafter, LPAC) and article 41.7 of Law 26/2010, of August 3, on the legal regime and procedure of the public administrations of Catalonia (hereafter, LRJPCat), on the one hand, the calculation of the maximum term in initiated procedures at the request of a party - as is the case - it starts from the date on which the request was entered in the register of the competent body for its processing. And on the other hand, that the maximum term is for resolving and notifying (article 21 of the LPAC), so that before the end of this term the resolution must have been notified, or at least the duly accredited notification attempt (art. 40.4 LPAC).

Well, according to the proceedings, the DGP issued a resolution on 15/01/2020, but there is no evidence that the notification was carried out, although the DGP has certified that said notification was made on 29/01/2020. However, on that date the statutory deadline for the purpose had already been exceeded. It should be noted that, in order to consider that the DGP has responded to the request for legal protection, apart from resolving, the DGP must properly notify the resolution, an end that the DGP has not accredited as it has not provided any reliable proof that its notification has been effectively practiced.

Consequently, from a formal point of view, the estimate of the claim proceeds, which was based on the lack of response to the request to exercise the right of cancellation, since the DGP did not resolve and notify within the said request submitted by the affected person.

Regarding the substance, as seen in the antecedents, the DGP has agreed in the dispositive part of its resolution, to estimate the request for cancellation of the personal data presented by the person here claiming and that "contain" in the SIP PF file managed by the DGP in specific reference to the data relating to police investigations number (...). With respect to these personal data of the claimant, it is not considered necessary to make further considerations in this regard, without prejudice to the fact that in the event that the claimant considers that his right of cancellation has not been fully exercised with respect to the personal data recorded in the file of the SIP PF area, may bring it to the attention of this Authority.

On the other hand, regarding the two police certificates no. (...) and no.(...) of the Civil Guard, the resolution of the DGP expressly states that "there is no data" regarding the certificates mentioned in the SIP PF file, managed by the DGP, and in this sense, informs here claiming that "if it is of your interest, you must address the cancellation request to the organization or person responsible for the automated files in which they are contained





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these data." Therefore, the DGP justifies the non-cancellation of the settlements indicated by the fact that they are not registered in the SIP PF file managed by the entity, and in this sense, directs the claimant here to present the corresponding request for cancellation lation before the person in charge of the processing of the data that he wants to cancel, which, certainly, for all that has been explained, and taking into account that the two police certificates have been drawn up by the Civil Guard, it can be inferred that it is the Ministry of Interior of the General Administration of the State.

5.- In accordance with what is established in articles 16.3 of Law 32/2010 and 119 of the RLOPD, in cases of estimation of the claim for the protection of rights, the manager of the file must be required so that in the period of 10 days makes the exercise of the right effective.

In the case at hand, it is stated in the proceedings that the DGP resolved the request in an estimated sense, even if it was extemporaneously, which has led to the estimation of this resolution, for formal reasons. On the issue related to the lack of documentary proof of the notification of the resolution of the DGP, this Authority considers it necessary to require the DGP so that within 10 counting days from the day after the notification of this resolution, certify that at the time he notified the interested party of the resolution of his request, and if he has not done so before, carry out the necessary actions in order to properly notify the estimated resolution dated 15/01/2020 to the person making the claim, following the provisions of articles 40 et seq. of the LPACAP, and that once the above has been carried out, within the same period of 10 days, the DGP reports to the Authority. On the other hand, as announced in the previous legal basis, it is not appropriate to require the DGP in terms of the fund, because it would have already canceled the personal data of the claimant here for which it is responsible of the treatment and which are recorded in the SIP PF file managed by the entity.

For all that has been exposed,

RESOLVED

First.- Declare extemporaneous the resolution of the DGP, by which it considers the request for cancellation made by Mr. no further pronouncement on the merits of the matter as the personal data has already been deleted, as requested by the claimant.

Second.- Request the General Directorate of the Police so that, within 10 days from the day after the notification of this resolution, it certifies that at the time it notified the interested party of the resolution of its request, and if it has not done so before, carry out the necessary actions in order to properly notify the





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estimated resolution dated 15/01/2020 to the person making the claim, and once the above has been carried out, within the same 10-day period, the DGP will report to the Authority.

Third.- Notify this resolution to the DGP and the person making the claim.

Fourth.- Order the publication of the Resolution on the Authority's website (www.apd.cat), in accordance with article 17 of Law 32/2010, of October 1.

Against this resolution, which puts an end to the administrative process in accordance with articles 26.2 of Law 32/2010, of October 1, of the Catalan Data Protection Authority and 14.3 of Decree 48/2003, of 20 February, by which the Statute of the Catalan Data Protection Agency is approved, the interested parties can file, as an option, an appeal for reinstatement before the director of the Catalan Data Protection Authority, in the period of one month from the day after its notification, in accordance with the provisions of article 123 et seq. of Law 39/2015 or directly file an administrative contentious appeal before the administrative contentious courts of Barcelona, within two months from the day after its notification, in accordance with articles 8, 14 and 46 of Law 29/1998, of July 13, regulating administrative contentious jurisdiction.

Likewise, the interested parties may file any other appeal they deem appropriate for the defense of their interests.

The director,

